

Mobile Broadband Plans – Critical Information Summary

Information about the Service:

UnifiedNet™ Mobile Broadband service is a wireless internet service which uses the 4G/3G Network to deliver the internet connectivity.

Minimum Term:

UnifiedNet™ Mobile Broadband is supplied on either Month to Month, 12 months or 24 months contract term.

UnifiedNet™ Mobile Broadband Includes:

- Wireless Internet Service for use in Australia
- Limited data allowances per month. Data allowances does not roll-over and all unused data allowances will expire at the end of each month. Excess data usage charge applies.
- \$0 Activation Fee on 12 months and 24 months contract term. Activation Fee applies on Month to Month contract term
- Modem/Router Options: Bring your own Modem or get UnifiedNet™ Modem
- \$11 delivery fee applies for all hardware delivery
- All rates are inclusive of GST

Mobile Broadband Availability:

UnifiedNet™ Mobile Broadband is available at 4G & 3G coverage areas.

Please check availability online www.unifiednet.com.au or by calling 1300 130 111 or by emailing us your service address to sales@unifiednet.com.au.

Information about Pricing:

Mobile Broadband Plans:

Data Allowance	Basic 3GB**	Lite 5GB**	Medium 15GB**	Heavy 25GB**	Super 100GB**
Monthly Charge	\$22.00	\$38.50	\$49.50	\$71.50	\$93.50
Data Allowances Per Month	3GB**	5GB**	15GB**	25GB**	100GB**
Total Minimum Cost on 1 month*	\$77.00*	\$93.50*	\$104.50*	\$126.50*	\$148.50*
Total Minimum Cost on 12 months	\$264.00	\$462.00	\$594.00	\$858.00	\$1,122.00
Total Minimum Cost on 24 Months	\$528.00	\$924.00	\$1,188.00	\$1,716.00	\$2,244.00

*An activation fee of \$55 including GST is included. All prices include GST.

**\$10 per GB excess data usage charges applies.

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Early Termination Fees:

The Early Termination Fees (ETF) applies and are calculated by monthly access fee multiplied by the number of months remaining on the contract term.

Usage Information:

If you need to obtain your usage information, please contact UnifiedNet™ Customer Care on the details below.

UnifiedNet™ Customer Care:

Online: www.unifiednet.com.au/contact/support

Phone: 1300 130 111

Email: support@unifiednet.com.au

Complaints Handling:

If you have a dispute with and wish to make a complaint, please use the contact details below to contact our Compliance Manager.

Attention: Compliance Manager

Email: compliance@unifiednet.com.au

Mail: PO Box A2233 Sydney South NSW 1235

Further Options:

If you are not satisfied with our handling of your complaint and you have escalated this within UnifiedNet™, you may seek complaint mediation or further assistance from the Telecommunications Industry Ombudsman (Telephone: 1800 062 058).